

# Good Neighbor Agreement

## PHOENIX NAVIGATION CENTER

Community Bridges, Inc. and the City of Phoenix, jointly as the Operators for the Phoenix Navigation Center (shelter) at 11 S. 71<sup>st</sup> Avenue in Phoenix, Arizona, agree to the following voluntary measures designed to benefit the community by decreasing any negative effects from the facility operation, protecting public health and safety, and promoting the livability of the surrounding area:

### Operator Agreements:

1. The operator will provide the other signatories to this agreement, or their designees, and the surrounding communities with regular, on-going communication on any issues, facility activities, concerns, follow-up requests, etc.
2. The facility shall operate as a "Closed Campus" (defined as no walk-up admission to the program with all screening of potential program participants to be held off-site). The program intake shall be via a City of Phoenix referral process that will screen eligible individuals through outreach services, with priority given to the surrounding neighborhoods.
3. Individuals entering the Phoenix Navigation Center will be screened in order to identify participants with criminal backgrounds associated with sex offenses. Participants with a criminal history of sex offenses will not be permitted onsite and will be referred to other shelters.
4. No services will be provided to any individuals that are not part of the program.
5. Visitors shall not be allowed, except as related to program support for individuals or in the ordinary course of business.
6. Drugs and/or alcohol are to be prohibited for possession and/or use.
7. On-site security staff shall be provided, 24 hours a day, 7 days a week.
8. On-site security shall monitor security cameras to address issues surrounding the facility in a timely fashion.
9. Strict curfew parameters will be implemented to ensure resident and community safety, every resident must stay onsite after 10:00 p.m. until 6:00 a.m. other than those excused because of employment or other valid reason.
10. To keep a bed at the shelter every resident must participate with Supportive Services staff daily to ensure continued progress on their housing plan.
11. Provider contact information will be regularly updated and provided to community leaders if any issues arise that need to be addressed.
12. The Phoenix Police Department and the operator will meet prior to the opening of the facility to discuss roles and responsibilities and establish a regular communication protocol.
13. The Operator agrees to deter crime by reporting suspicious activity or crime to the Phoenix Police Department, to make all reasonable efforts to collect and provide the Phoenix Police Department with information regarding those suspected of committing crimes.
14. On-site storage shall be provided for residents to store personal belongings.
15. The Operator will provide a dedicated outreach team to provide outreach services within a 1.5-mile radius of the facility.
16. The Operator will provide a dedicated phone number and email address to appropriate neighborhood contacts for the purpose of communicating neighborhood issues related to the Phoenix Navigation Center.

### **Neighborhood Association Agreements:**

1. Neighborhood Association boards serve as a point of contact for residents and business owners of the neighborhood when they have questions and concerns that arise from the shelter/facility.
2. Elevate neighbor/business concerns to the appropriate party in a timely manner.
3. Educate neighborhood/business owners on the existence of this agreement and the best ways to positively resolve concerns.
4. Provide the Operator with information regarding neighborhood meetings and events to allow the operator the opportunity to attend.

This agreement is entered into on TBD, and will continue for as long as the Operator holds a use permit for the Phoenix Navigation Center location.

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